GRIEVANCE POLICY

GENERAL

1.01 Purpose. The purpose of this policy is to guide the Board on how to proceed when a director or member of the public has a grievance with a member of the Board.

1.02 Definitions.

- 1. Co-Chair(s): Co-Chairs of the Institute for International Women's Rights-Mb Board of Directors.
- 2. Director(s): Members who sit on the Board of Directors that govern the IIWR-MB. Directors are elected for one-year terms at the IIWR-MB's Annual General Meeting or under the special motion of the Board of Directors. All Directors are 18 years of age or older with power under law to contract.
- **3. Governance Committee:** Sub-Committee of IIWR-MB has the responsibility to oversee and refine policy of the organization.
- **4. IIWR-MB:** Abbreviation used throughout this document to reference the Institute for International Women's Rights Manitoba.
- **5. Member:** A person who had paid the IIWR-MB membership fees, or who has made alternate membership payment as described in the Alternate Membership Payment Policy.

PROCEDURE

- **2.01 Discussion.** If a Director or member has a grievance or problem with another Director, including a Co-Chair, they should discuss it first with the Director in question with the aim of resolving the difficulty.
- **2.03 Discussion with Co-Chairs.** If the member wishing to file the grievance is not comfortable going directly to the Director in question, they may take the matter to the Co-Chairs.
- **2.04 Resolution not Achieved.** If a resolution is not reached between the parties, the griever may file a grievance in writing to the Co-Chairs. If the individual is not comfortable taking the matter to the Co-Chairs, they may file the grievance with any sitting Director.
- **2.05 Review and Recommend.** Once the Board receives a grievance, they will convene to review the grievance and to recommend a course of action for the Governance Committee to undertake.
- **2.05 Director will be Absent.** The Director in question will not be permitted to attend the review and recommendation meeting.

ACTIONS

- **3.01 Governance Committee to Create Action Plan.** Possible actions will be developed by the Governance Committee and brought to the Board.
- **3.02 Transparency and Accountability.** The Governance Committee will follow-up to ensure the proposed actions are taken in order to ensure transparency and accountability.
- **3.03 Possible actions.** The actions taken following a grievance include but are not limited to:
 - a. Conducting an investigation
 - b. Interviewing the complainant
 - c. Interviewing any relevant witnesses
 - d. Seeking outside mediation.